ITTIPHON LUNBONG

JUNIOR SOFTWARE DEVELOPER

CONTACT

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TECHNICAL SKILLS

Python	HTML	Flask
JavaScript	CSS	SQL
Java	React.js	Express
Mongodb	Node.js	Agile working

PERSONAL SIDE PROJECTS

Hotel Booking Apps - JavaScript

An app to create and manage hotel booking made with JavaScript, React and MongoDB.

Beer Apps - JavaScript

Link: https://github.com/andrewlunbong/hotel-bookings

Developed a beer app to manage favourite lists using JavaScript, React, MongoDB, and Express Server and connected to API.

Link: https://github.com/andrewlunbong/Beer-Apps

SOFT SKILLS

Team Work	Patience
Comunication	Adaptability
Microsoft 365	Attention to Details
Coaching	Problem Solving
	Technical Knowledge

EDUCATION

2023

CodeClan

Software Devlopment

16 weeks course

LANGUAGES

English - Fluent

Thai - Fluent

Laos - Fluent

PROFILE

Motivated software developer with proficiency in Python, SQL, JavaScript/React and Java/Spring. Currently transitioning into the field from a diverse background in retail and hospitality. I'm a creative problem-solver with a strong attention to detail and excel in both independent and collaborative teamwork, thriving in dynamic environments. I'm driven by challenges, consistently delivering high-quality results within deadlines. With a passion for impactful projects, I'm eager to contribute my skills and gain hands-on experience while continuing to learn and continue my professional growth in the ever-evolving field of software development.

SUCCESFULLY COMPLETED PROJECTS

Football Scoring Apps- Python

An app to create and manage football score and result made with Python, Flask and MySQL Database

Link: https://github.com/andrewlunbong/Football-apps-Project

- Successfully completed a solo full-stack project using Python within a 7-day timeframe
- Implemented unit testing to ensure the reliability and functionality of the application
- Utilised SQL for database management and Flask for building the backend
- Created a user-friendly interface using Python libraries, focusing on usability and aesthetics

Podcast Social Media - JavaScript/React

A Podcast Social Media app designed for podcast enthusiasts to connect with friends, and share their favorite podcasts. Made with JavaScript, React, MongoDB, Express Server and connected to the podcast taddy API.

Link: https://github.com/andrewlunbong/Podcast-JS-Project
Demo: https://youtu.be/nmWBKBKWIGA

- Collaborated in a 7-day group project using JavaScript, MongoDB, React, CSS, and Apollo Client.
- Developed a full-stack application from scratch, implementing a Node.js backend with Express and MongoDB
- Created responsive user interfaces using React and applied modern CSS styles
- Employed version control (Git) and branching strategies for efficient collaboration
- Worked in an agile environment, following iterative development and daily stand-up meetings
- Utilised Apollo Client for efficient data fetching and state management in the frontend

Pro Player Project- JavaScript

Built an interactive football application where users can create their own football player and lead them through an exciting season of matches. Utilised Java with Spring Framework for the backend, JavaScript with React for the frontend, SQL for the database, and Python for web scraping.

Link: https://github.com/andrewlunbong/Pro_Player_Project

- Successfully collaborated on a 2-week pair project to develop a Football game.
- Utilised technologies including JavaScript, MongoDB, React, Daisy UI, Tailwind CSS, Spring Framework, and Python for web scraping.
- Stored scraped data in SQL database and connected it seamlessly to the Spring Framework.
- Implemented new technologies such as Daisy UI and Tailwind CSS to craft aesthetically pleasing and user-friendly interfaces.
- Integrated Python web scraping to gather relevant football data
- Produced a functional, dynamic, and innovative Football App, delivering an engaging and immersive football experience to users.

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WORK EXPERIENCE

Customer Service Advisor

World Duty Free   2017- Present

- Implemented a customer-focused approach, providing useful information to customers in regard to duty tax, liquid rules, and how to operate the self-checkout in order to speed up their decision-making by pointing them in the right direction
- Communication and team work - Ensuring the best possible level of customer service is consistently delivered
- Maintaining excellent security procedures, making sure customers using the self-checkout have their goods packaged to the correct security standard so as to not lose their goods through customs
- Provided fast, effective checkout service, maintaining high levels of customer care whilst improving transaction speed

Coffee Specialist

Nespresso Boutique   2021-2023

- Developed ongoing programs using good team communication and collaboration
- Engaged with customers to better understand needs and deliver excellent service
- Planned and executed new strategies to increase sales
- Prepared a range of written communications, documents and reports to mananger
- Inspected products and services to comply with quality standards
- Communication and team work - Ensuring the best possible level of customer service is consistently delivered

Team Leader

Saigon Saigon Restaurant   2014-2017

- Monitored operations to ensure employees followed relevant procedures and worked towards defined Key Performance Indicator (KPI) targets
- Oversaw stock control to maintain sufficient inventory levels and minimise waste
- Resolved complex customer inquiries, disputes, and complaints
- Conferred with customers about menu options and preferences and recommended food and beverage items
- Communication and team work - Ensuring the best possible level of customer service is consistently delivered
- Maintained clean, hygienic food service counters through regular sanitisation

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INTERESTS

I'm a tech enthusiast, a passionate traveler, a dedicated football fan, and an enthusiastic investor.